



GUARANTEE

As A Quality Restoration Vendor

- 1.** We will answer your emergency call 24 hours a day and schedule an appointment within 1 hour from the initial call.
- 2.** We will begin emergency services, when required, within two to four hours from the initial call.
- 3.** We will provide an estimate within 24 hours after receiving the initial call. We will provide photo documentation of all claims, where requested, and keep you informed, as needed, on the progress of each claim.
- 4.** We will demonstrate our professionalism by delivering our services on time with ServiceMaster Clean identified vehicles, uniformed and well- trained employees, and quality ServiceMaster Clean products and equipment.
- 5.** We will employ the utmost integrity in pricing and service. We will provide the insured with quality work and service while striving to control the cost of each job.
- 6.** We will do the work right the first time or do it over, no questions asked.

For 24-hour emergency service, call 1-800-RESPOND.

Signed:

Partner in Service



Quality Service Network

ServiceMaster • Terminix • Merry Maids
TruGreen-ChemLawn • American Home Shield
Furniture Medic • AmeriSpec • Rescue Rooter