



Cultural Park Theatre Company

Celebrating 40 years of Excellent Community Theatre in Southwest Florida

August 13, 2007

Mr. Bob Wright
ServiceMaster Restorations
6451 Arc Way
Fort Myers, FL 33966

Dear Mr. Wright,

What a dilemma! When I arrived at our theatre at 7a.m. Sunday morning August 5th I found the back half of the theatre flooded. Water was pouring out of the ceiling in a back bathroom. We called the City of Cape Coral to get someone to turn the water off. Over one hundred thousand gallons of water had poured out into our theatre. I thumbed through the yellow pages looking for a restoration company that I knew would be large enough to handle a water damage of this magnitude. I recognized *ServiceMaster* and I knew they serviced large loss emergencies.

The owner and the first crew of water technicians arrived within 45 minutes and went right to work. Bob Wright, the owner, assessed the situation further. He promptly delivered a generator and desiccant dehumidifier to begin to dry out the floors, walls and contents of our water soaked building. Another crew of technicians arrived within minutes equipped with truck mounted water extraction units. The crews knew what to do and just did their jobs. Everyone was careful and respectful of our property. What a professional job!

All during the week Shane, the lead water technician monitored the drying process and made adjustments in the positioning of equipment. On Friday Bob and his crew removed all the equipment. They asked if there was anything else we needed from *ServiceMaster* before they left. Considering the circumstances, this was a great experience. I will not hesitate to recommend *ServiceMaster* to anyone who finds themselves in a serious water damage situation. They were quick to restore my peace of mind. Thank you to Bob Wright and his whole crew at *ServiceMaster* for a job well done.

Michael Moran
Executive Director
Cultural Park Theater Company